VICTIMS OF CRIME

CALL TRIPLE ZERO (000) TO REPORT EMERGENCIES

Stay focussed, Stay relevant, Stay on the line.

- Is someone seriously injured or in need of urgent medical help?
- Is your life or property being threatened?
- Have you just witnessed a serious accident or crime?

If you answered YES call Triple Zero (000)

Triple Zero calls are free

Make your call

- Stay calm and call Triple Zero (000) from a safe place
- When your call is answered ask for **police**
- The operator may ask you to state your town and location
- You will then be directed to **police**
- When connected to the emergency service, stay on the line, speak clearly and answer the questions

Your call will be directed to police.

When connected to the emergency service, stay on the line, **stay calm, speak clearly and answer the questions**.

You will be asked to provide details of where you are, including street name, nearest cross street and locality. In rural areas it is important to give the full address and distances from landmarks and roads, any distinguishing property features and not just the name of the property. If travelling on the motorways or along rural roads, include details of towns or nearest exits passed through.

- Don't hang up until the operator has all of the information they need. If possible you will be asked to wait for a police officer at an arranged location.

The address details you give to your phone company may be used to send help if you make a Triple Zero (000) emergency call. Your phone company is required by law to provide your address to a secure database which is used for responding to emergency situations.

If you cannot speak English you can call Triple Zero (000) and ask for Police. Once connected you need to stay on the line and an interpreter will be organised.

Save the **app** that could save your **life**

emergency**plus**

triplezero.gov.au

The Emergency+ app is a free app developed by Australia's emergency services and their Government and industry partners.

The app uses GPS functionality built into smart phones to help a Triple Zero (**000**) caller provide critical location details required to mobilise emergency services.

For further information on the app and instructions on how to download the app, please visit:
https://www.triplezero.gov.au/triple-zero/smartphone-applications

| Police, Fire, Ambulance **Triple Zero (000)** In an emergency | Crime Stoppers **1800 333 000** Report crime confidentially | Police Assistance Line **131 444** For non emergencies | Community Portal **portal.police.nsw.gov.au** For a safer community | NSW GOVERNMENT | NSW Police Force |