

# WHAT SHOULD I DO IF I'VE BEEN SCAMMED?

If there is an immediate threat to life or risk of harm please call 000.



## Has a physical crime been committed?

A physical crime is where a physical item has been stolen, such as your credit or debit card or you have been physically assaulted.

**YES**

Contact your financial institution to report stolen cards. Then report the incident to your **local Police Station** in person or call the **Police Assistance Line on 131 444**.

**NO**



## Have you suffered a financial loss, or been the victim of online abuse?

A financial loss is where you have had money or assets like cryptocurrency stolen. Online abuse is behaviour that has threatening, intimidating, harassing, or humiliating effect on a person.

**YES**

Contact your financial institution immediately. Report the scam in person at your **local Police Station**, over the phone via the **Police Assistance Line (131 444)** or online at **ReportCyber**.  
[www.cyber.gov.au/report-and-recover/report](http://www.cyber.gov.au/report-and-recover/report)

**NO**

Report the scam to **ScamWatch**.  
[www.scamwatch.gov.au/](http://www.scamwatch.gov.au/)



## Has your personal information been stolen?

Personal information is anything that can be used to impersonate you. For example, your name, date of birth, contact details, drivers' licence or other identification credentials that can be used to log into services such as MyGov, email or social media accounts.

**YES**

Contact **ID Support NSW**.  
[www.nsw.gov.au/id-support-nsw](http://www.nsw.gov.au/id-support-nsw)



ReportCyber



ScamWatch



ID Support NSW



**Triple Zero (000)**  
For emergencies or life threatening situations.



**Police Assistance Line (131 444)**  
For non emergencies.



**Crime Stoppers (1800 333 000)**  
To provide crime information. It can be in confidence.