

OFFICIAL

**From:** Yasmin Catley <[REDACTED]>  
**Sent:** Friday, May 19, 2023 3:30 PM  
**To:** Yasmin Catley <[REDACTED]>  
**Subject:** FW: NSWPF presser

**From:** Fergus Taylor <[REDACTED]>  
**Sent:** Friday, May 19, 2023 2:24 PM  
**To:** Yasmin Catley <[REDACTED]>  
**Subject:** NSWPF presser

**Fergus Taylor**  
Chief of Staff  
**Office of the Hon Yasmin Catley MP**  
**Minister for Police and Counter-terrorism**

M [REDACTED]  
E [REDACTED]  
52 Martin Place  
Sydney NSW 2000



I acknowledge the traditional custodians of the land and pay respects to Elders past and present. I also acknowledge all the Aboriginal and Torres Strait Islander staff working with NSW Government at this time.

Please consider the environment before printing this email.

## Tilly South

---

**From:** Fergus Taylor  
**Sent:** Sunday, 21 May 2023 11:20 AM  
**To:** Yasmin Catley  
**Cc:** Tilly South  
**Subject:** FW:  
**Attachments:** Critical\_Incident\_Guidelines\_External\_Version\_746926\_12Jan2021.pdf; NSW Police Press Conferences Facts 19th 20th May.docx

FYI - have shared with Prems

**Fergus Taylor**  
Chief of Staff  
**Office of the Hon Yasmin Catley MP**  
**Minister for Police and Counter-terrorism**

M [REDACTED]  
E [REDACTED]  
52 Martin Place  
Sydney NSW 2000



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---

**From:** Fergus Taylor  
**Sent:** Sunday, May 21, 2023 11:19 AM  
**To:** James Cullen <[REDACTED]>; Sarah Michael <[REDACTED]>  
**Cc:** Bess Graham <[REDACTED]>; Daniel Conifer <[REDACTED]>; Sachin Saxena <[REDACTED]>; Edward Ovadia <[REDACTED]>; Katelyn Meredith <[REDACTED]>  
**Subject:**

The attached PDF contains detail around Critical Incident Declarations/Investigations FYI

The facts in the attached word doc are summarised from the two pressers given by police to date - so they may be confirmed or used if required.

The use of a Taser is authorised in the following circumstances

- **Protect human life**
- **Protect yourself or others where violent confrontation or violent resistance is occurring or imminent**
- **Protect an officer(s) in danger of being overpowered or to protect themselves or another person from the risk of actual bodily harm**
- **Protection from animals**

**Fergus Taylor**  
Chief of Staff

**Office of the Hon Yasmin Catley MP  
Minister for Police and Counter-terrorism**

**M** [REDACTED]

**E** [REDACTED]

52 Martin Place  
Sydney NSW 2000



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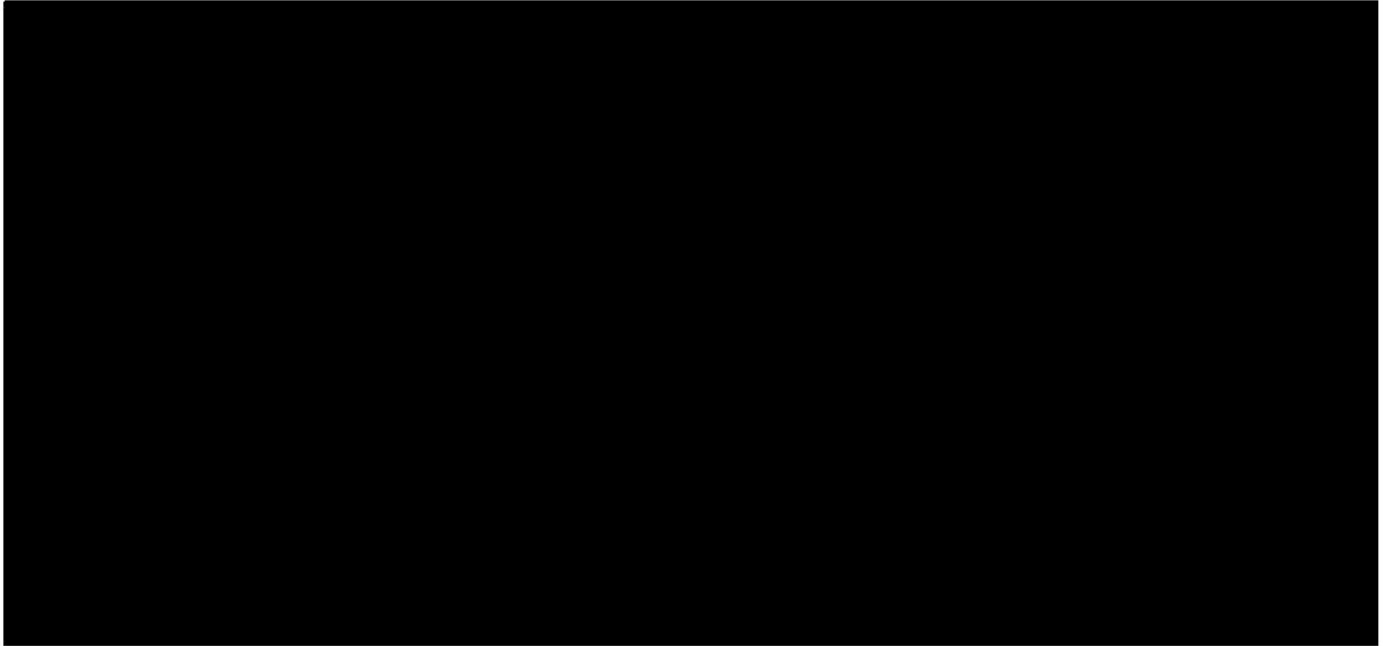
Please consider the environment before printing this email.

**Tilly South**

---

**From:** Fergus Taylor  
**Sent:** Monday, 22 May 2023 3:04 PM  
**To:** Tilly South

**GOVERNMENT RECORD & POSITION**



**Fergus Taylor**  
Chief of Staff  
**Office of the Hon Yasmin Catley MP**  
**Minister for Police and Counter-terrorism**

**M** [REDACTED]  
**E** [REDACTED]  
52 Martin Place  
Sydney NSW 2000



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## Tilly South

---

**From:** Tilly South  
**Sent:** Tuesday, 23 May 2023 9:49 AM  
**To:** Gabriel Sassoon  
**Subject:** RE: LECC Media Release: Review of five years of oversight of the NSW Police Force's critical incident investigations [SEC=OFFICIAL]

You might like to add:

[REDACTED]

Under the points about [REDACTED].

Cheers,

Tilly

---

**From:** Gabriel Sassoon <[REDACTED]>  
**Sent:** Tuesday, May 23, 2023 9:05 AM  
**To:** Sachin Saxena <[REDACTED]>; Fergus Taylor <[REDACTED]>; Tilly South <[REDACTED]>; Joseph Steel <[REDACTED]>; Amanda Rose <[REDACTED]>  
**Cc:** Daniel Conifer <[REDACTED]>; James Cullen <[REDACTED]>; Edward Ovidia <[REDACTED]>; Sarah Michael <[REDACTED]>; Cara Punch <[REDACTED]>  
**Subject:** RE: LECC Media Release: Review of five years of oversight of the NSW Police Force's critical incident investigations [SEC=OFFICIAL]

Updated the live note: [LECC report -- mental health.docx](#)

This folds in the relevant parts of the notes from DPC. I've also included Dan's line from the media pack about not responding to a five year review in five minutes.

Please shoot me any feedback!

---

**From:** Gabriel Sassoon  
**Sent:** Monday, May 22, 2023 8:22 PM  
**To:** Sachin Saxena <[REDACTED]>; Fergus Taylor <[REDACTED]>; Tilly South <[REDACTED]>; Joseph Steel <[REDACTED]>; Amanda Rose <[REDACTED]>  
**Cc:** Daniel Conifer <[REDACTED]>; James Cullen <[REDACTED]>; Edward Ovidia <[REDACTED]>; Sarah Michael <[REDACTED]>  
**Subject:** RE: LECC Media Release: Review of five years of oversight of the NSW Police Force's critical incident investigations [SEC=OFFICIAL]

Looping in James and Ed given tonight's media coverage.

This is the live note on this issue: [LECC report -- mental health -- and Cooma taser incident.docx](#)

It's rapidly evolving obviously and I'll be folding updates in tonight and tomorrow. But essentially: [REDACTED]

Moreover, especially if Toole asks the question, [REDACTED]

DPC has just provided us with an HFN on the report and on critical incident investigations. I'll bring that in as well as anything we get from NSWPF.

Please do tell me if I'm missing any angle here... and any lines we should be using... but I think we have this covered.

Best  
Gabe

**From:** Gabriel Sassoon <[REDACTED]>  
**Sent:** Monday, May 22, 2023 7:13 PM  
**To:** Sachin Saxena <[REDACTED]>; Fergus Taylor <[REDACTED]>; Tilly South <[REDACTED]>; [REDACTED] Amanda Rose  
**Cc:** Daniel Conifer <[REDACTED]>  
**Subject:** FW: LECC Media Release: Review of five years of oversight of the NSW Police Force's critical incident investigations [SEC=OFFICIAL]

Dear Sachin, Fergus, Tilly, Amanda and Joseph:  
(CC: Dan Conifer)

See below. The fact sheet is instructive.

G

**From:** Edward Ovadia <[REDACTED]>  
**Sent:** Monday, May 22, 2023 6:56 PM  
**To:** Gabriel Sassoon <[REDACTED]>; Sachin Saxena <[REDACTED]>  
**Subject:** Fwd: LECC Media Release: Review of five years of oversight of the NSW Police Force's critical incident investigations [SEC=OFFICIAL]

**From:** Kate Meagher <[REDACTED]>  
**Sent:** Monday, May 22, 2023 6:53:19 PM  
**To:** Daniel Conifer <[REDACTED]>; James Cullen <[REDACTED]>; Sarah Michael <[REDACTED]>; Edward Ovadia <[REDACTED]>; ZzZ Kate Boyd <[REDACTED]>  
**Subject:** Fwd: LECC Media Release: Review of five years of oversight of the NSW Police Force's critical incident investigations [SEC=OFFICIAL]

OFFICIAL

Get [Outlook for iOS](#)

**From:** LECC Media <[media@lecc.nsw.gov.au](mailto:media@lecc.nsw.gov.au)>

**Sent:** Monday, May 22, 2023 5:46 pm

**To:** LECC Media <[media@lecc.nsw.gov.au](mailto:media@lecc.nsw.gov.au)>

**Subject:** LECC Media Release: Review of five years of oversight of the NSW Police Force's critical incident investigations [SEC=OFFICIAL]

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## OFFICIAL

### Review of five years of oversight of the NSW Police Force's critical incident investigations

Monday, 22 May 2023

The NSW Law Enforcement Conduct Commission has released a report today on the past five years of the Commission's independent monitoring of the NSW Police Force's critical incident investigations.

The Commission's report makes seven recommendations.

The report notes a substantial number of people who die or are seriously injured in critical incidents are experiencing a mental health episode.

The report urges the NSW Police Force to urgently increase training for officers, so that officers are better able to respond and help people in a mental health crisis.

The Chief Commissioner of the Law Enforcement Conduct Commission the Hon. Peter Johnson SC said the report highlights the need for better training for police and improved practices.

"Sometimes a critical incident investigation shows that there are problems with police policies or practices.

Changes to such practices should not be put on hold until the end of coronial or criminal proceedings."

The Chief Commissioner also said:

"The Commission supports expanding the Police Ambulance Clinician Early Response Program.

"This award-winning program gets mental health clinicians working alongside police when responding to people in mental health crisis."

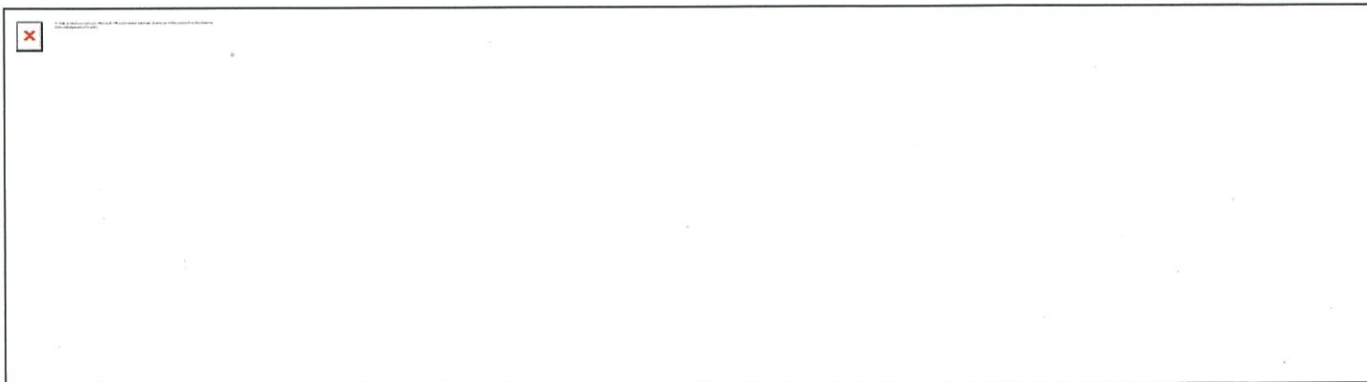
The Commission will monitor the implementation of the report's recommendations aimed at improving NSW Police Force procedures and training.

The Commission's report into the past five years of independent monitoring of the NSW Police Force's critical incident investigations can be found [here](#) and a fact sheet about the Commission's report can be found [here](#). To obtain pre-recorded interview footage and grabs of the Commissioner, contact LECC Media.

**LECC Media Contact: Rob Schell**

**Mobile:** [REDACTED]





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Commission reserves the right to monitor all e-mail communications through its networks.

Any views expressed in this message are those of the individual sender, except where the message states otherwise and the sender is authorised to state them to be the views of any such entity.

**Thank You.**

OFFICIAL

## Tilly South

---

**From:** Fergus Taylor  
**Sent:** Wednesday, 24 May 2023 7:49 AM  
**To:** Sarah Michael; Tilly South; Sachin Saxena; Edward Ovadia; James Cullen; Daniel Conifer  
**Subject:** RE: Lines on police /taser for tick asap

Good from our end

**Fergus Taylor**  
Chief of Staff  
**Office of the Hon Yasmin Catley MP**  
**Minister for Police and Counter-terrorism**

M [REDACTED]  
E [REDACTED]  
52 Martin Place  
Sydney NSW 2000



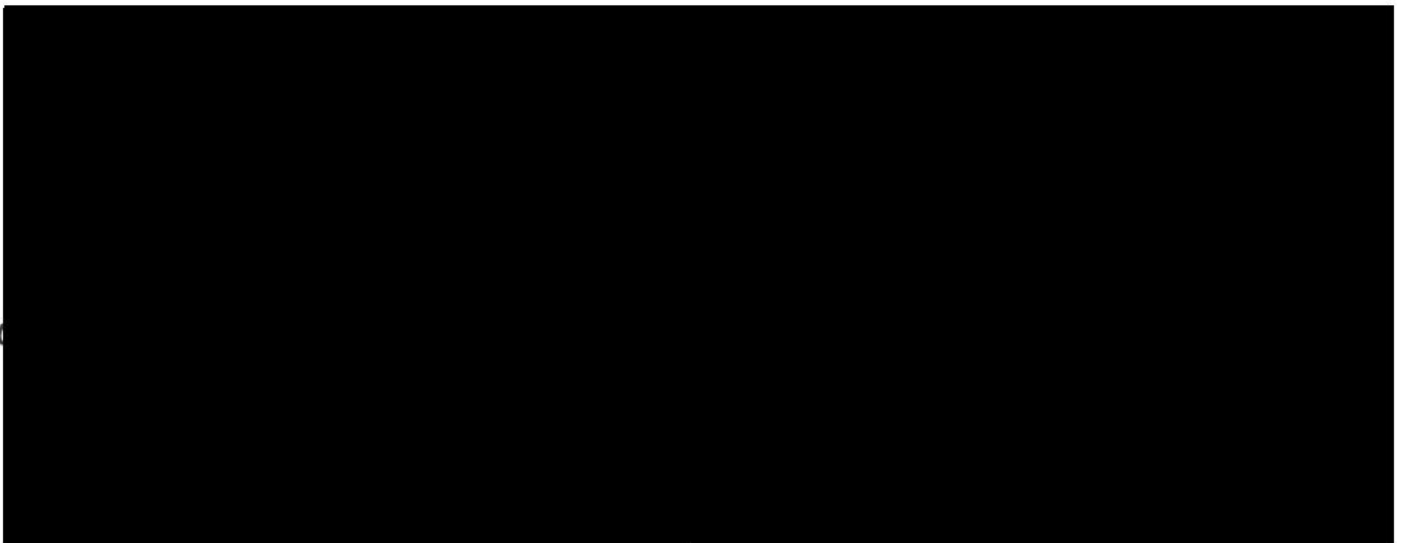
I acknowledge the traditional custodians of the land and pay respects to Elders past and present. I also acknowledge all the Aboriginal and Torres Strait Islander staff working with NSW Government at this time.

Please consider the environment before printing this email.

**From:** Sarah Michael <[REDACTED]>  
**Sent:** Wednesday, May 24, 2023 7:34 AM  
**To:** Fergus Taylor <[REDACTED]>; Tilly South <[REDACTED]>; Sachin Saxena <[REDACTED]>; Edward Ovadia <[REDACTED]>; James Cullen <[REDACTED]>; Daniel Conifer <[REDACTED]>  
**Subject:** Lines on police /taser for tick asap

### COOMA TASER INCIDENT

#### KEY MESSAGING:







**Dan Conifer**  
Senior Media Advisor  
**Office of the Hon Chris Minns MP**  
Premier of New South Wales

M [REDACTED] E [REDACTED]

[www.nsw.gov.au](http://www.nsw.gov.au)

52 Martin Place  
Sydney NSW 2000



**I acknowledge the traditional custodians of the land and pay respects to elders past and present. I also acknowledge all the Aboriginal and Torres Strait Islander staff working with NSW Government at this time.**

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## Tilly South

---

**From:** Tilly South  
**Sent:** Thursday, 25 May 2023 8:52 AM  
**To:** Jessica Malnersic  
**Subject:** HFN and statement  
**Attachments:** HFN - CLARE NOWLAND COMPILED NOTE.docx; 230524\_Statement.pdf

Hi Jess,

See attached compiled dot points as well as the media statement.

Cheers,

### **Tilly South**

Deputy Chief of Staff

**Office of the Hon Yasmin Catley MP**  
**Minister for Police and Counter-terrorism**

M [REDACTED] E [REDACTED]

[nsw.gov.au](http://nsw.gov.au)

52 Martin Place  
Sydney NSW 2000

I acknowledge the traditional custodians of the land and pay respects to Elders past and present. I also acknowledge all the Aboriginal and Torres Strait Islander staff working with NSW Government at this time.

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## **Media Statement**

### **Police Minister offers condolences to family of Clare Nowland**

**Wednesday, 24 May 2023**

On behalf of the NSW Government, I would like to express my sincere condolences to the Nowland family for the loss of their dearly loved mother, grandmother and great grandmother, Clare Nowland.

Our sympathies and thoughts are also extended to the community of Cooma, Mrs Nowland's friends, as well as the residents and carers at Cooma Yallambee Lodge.

We will continue to offer support to the Nowland family as they mourn this loss and we urge people to respect their privacy at this time.

**MEDIA: Fergus Taylor | Minister Catley |** [REDACTED]

## Tilly South

---

**From:** Lyvia Devine [REDACTED]  
**Sent:** Monday, 29 May 2023 1:51 PM  
**To:** John-Paul Brookes  
**Subject:** Dept Proposed response [SEC=OFFICIAL]  
**Attachments:** Proposed response obo Minister - Cooma Incident - updated 25.5.23.docx

Hi JP

Can we please get this one re-approved by MO? The yellow highlighted standards were the newest addition to the letter.

I'd like to get all those standard letters out this week, if possible.

Thanks JP

Lyv



**NSW Police Force**

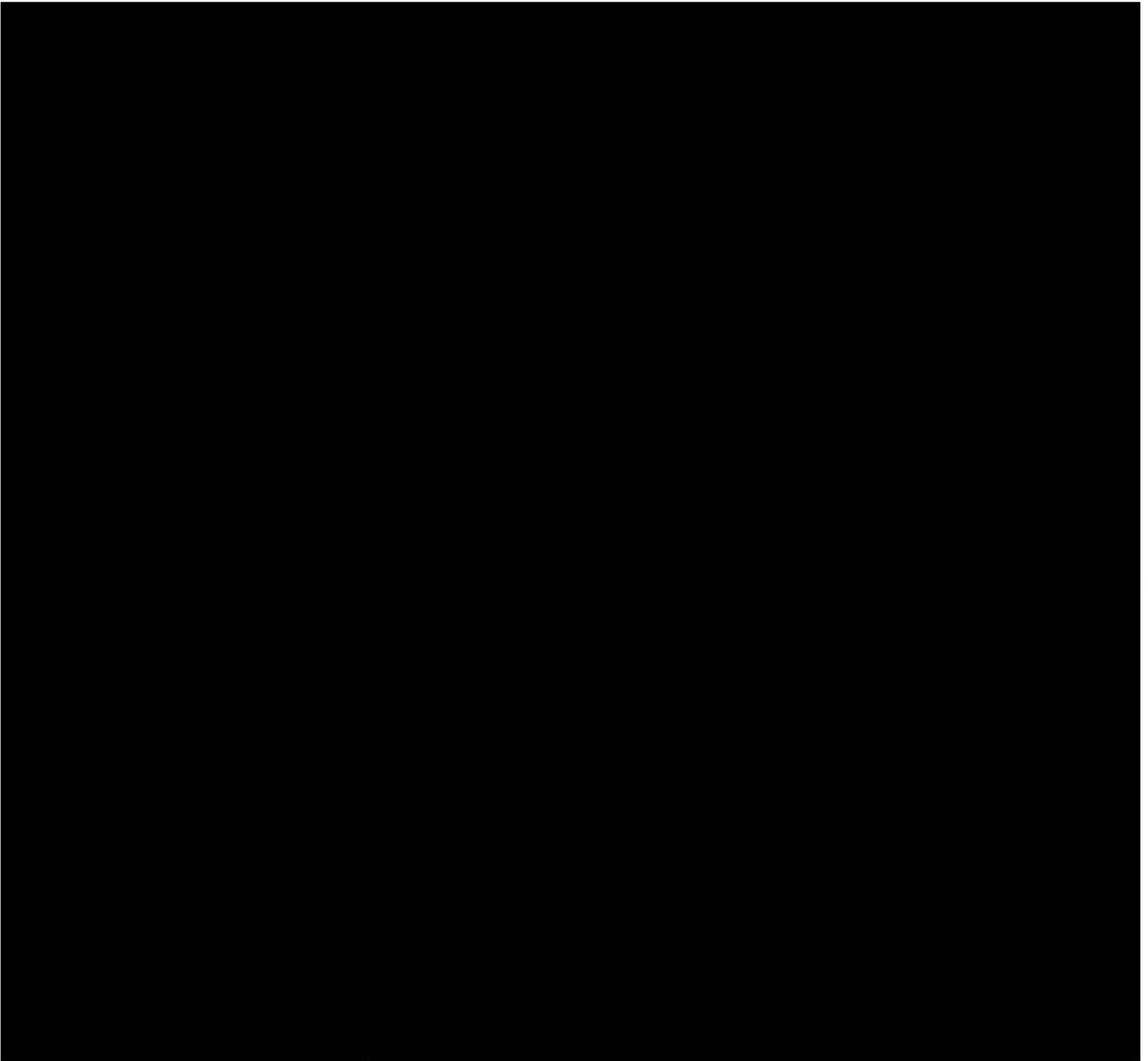
**Lyvia Devine**  
Director, Ministerial and Executive Services  
Office of the Commissioner | NSW Police Force  
Mailing Address: Locked Bag 5102 Parramatta NSW 2124

---

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**PROPOSED RESPONSE**





**Tilly South**

---

**From:** Lyvia Devine [REDACTED]  
**Sent:** Monday, 22 May 2023 2:21 PM  
**To:** John-Paul Brookes  
**Subject:** Draft response [SEC=OFFICIAL]  
**Attachments:** Proposed response obo Minister - Cooma Incident - 22.5.23.docx

Hi JP, I'll call you shortly.



**Lyvia Devine**  
Director, Ministerial and Executive Services  
Office of the Commissioner | NSW Police Force  
Mailing Address: Locked Bag 5102 Parramatta NSW 2124

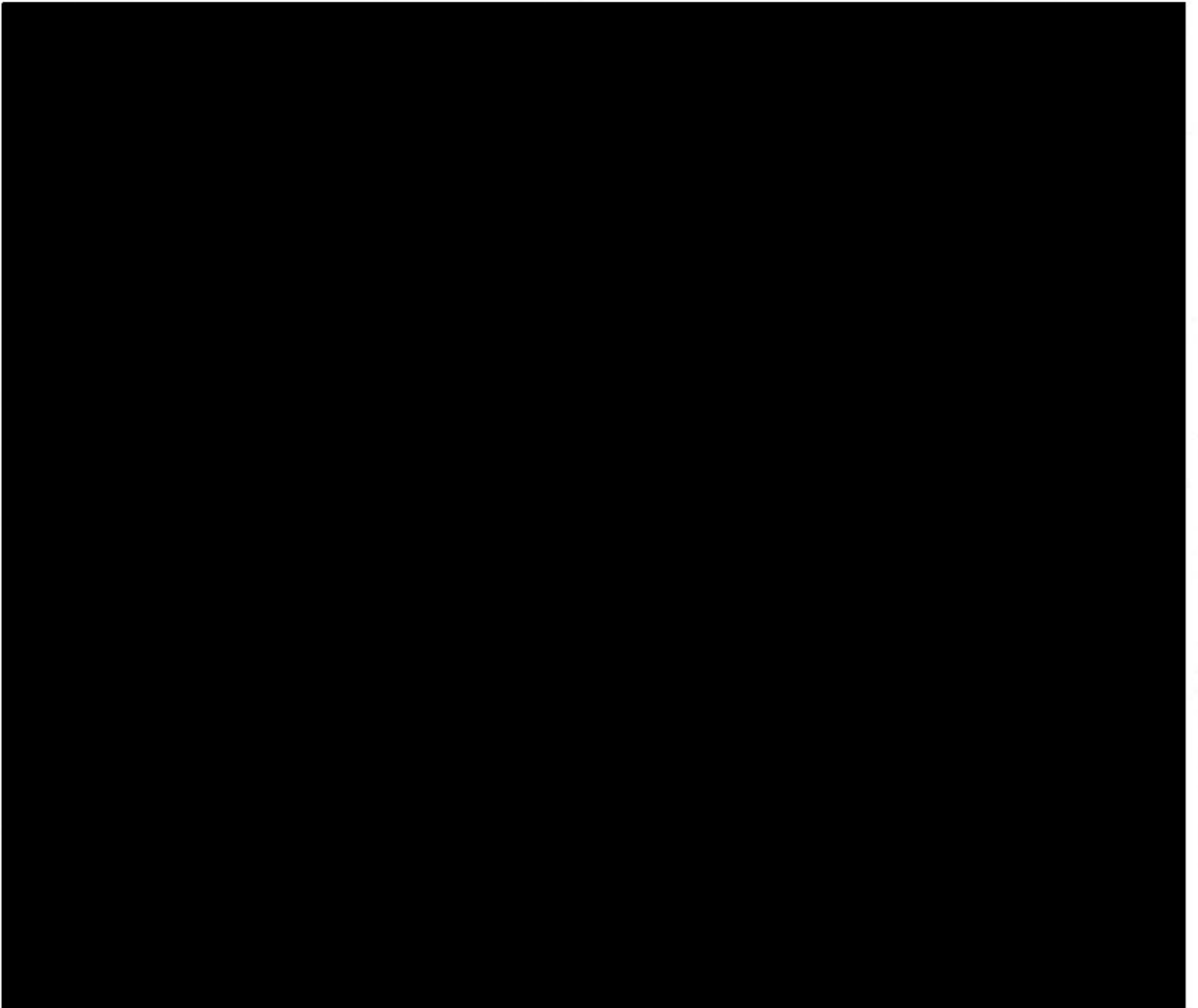


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---

**PROPOSED RESPONSE**



## Tilly South

---

**From:** Lyvia Devine [REDACTED]  
**Sent:** Wednesday, 31 May 2023 2:41 PM  
**To:** John-Paul Brookes  
**Cc:** Susan Saunders  
**Subject:** FW: Minister's Response/Premier's Referral Response: Taser Incident [SEC=OFFICIAL]

Hi JP

A total of 113 letters will be dispatched today – FYI.

Lyv



NSW Police Force

**Lyvia Devine**  
Director, Ministerial and Executive Services  
Office of the Commissioner | NSW Police Force  
Mailing Address: Locked Bag 5102 Parramatta NSW 2124

**From:** Susan Saunders [REDACTED]  
**Sent:** Wednesday, 31 May 2023 2:40 PM  
**To:** Alvin Lopez [REDACTED]  
**Cc:** Sheela Correa [REDACTED] Lyvia Devine [REDACTED]  
**Subject:** Minister's Response/Premier's Referral Response: Taser Incident [SEC=OFFICIAL]

Hi Alvin,

I hope you are feeling better now.

Lyv has asked if it is possible to get the Minister's response and Premier's referral response letters out by COB today? Once done could you please let Lyv know.

The letters are located [here](#).

Just to clarify, there are two different response letters one obo the Minister and the other are Premier's referral letters. I have made two separate folders and labelled them 'Minister Response. PDF' and 'Premier Referral.PDF'. Within the folders there are 76 Minister letters and 37 Premier letters, noting that there are two for posting – one titled Premier 17 and the other Minister 59.

Please give me a call if you need to clarify anything and I will try to help.

Many thanks

Gai 😊



**NSW Police Force**

**Gai Saunders**  
**Business Coordinator**  
**Ministerial and Executive Services**  
**Office of the Commissioner | NSW Police Force**  
Mailing Address: Locked Bag 5102 Parramatta NSW 2124



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## Tilly South

---

**From:** Nicole Miller [REDACTED]  
**Sent:** Wednesday, 24 May 2023 8:50 AM  
**To:** John-Paul Brookes  
**Subject:** FW: Privileged Fwd: URGENT - For today [SEC=OFFICIAL, ACCESS=Legal-Privilege]

Advice from OGC:



I can expand on the further if required.

Kind Regards  
Andrew Reid  
A/General Counsel

---

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## Tilly South

---

**From:** Lyvia Devine [REDACTED]  
**Sent:** Tuesday, 30 May 2023 4:58 PM  
**To:** John-Paul Brookes  
**Subject:** RE: Dept Proposed response [SEC=OFFICIAL]

That's great, thanks JP. We'll try and organise those letters to be sent out by end of the week.

Lyv



**NSW Police Force**

**Lyvia Devine**  
Director, Ministerial and Executive Services  
Office of the Commissioner | NSW Police Force  
Mailing Address: Locked Bag 5102 Parramatta NSW 2124

**From:** John-Paul Brookes [REDACTED]  
**Sent:** Tuesday, 30 May 2023 4:52 PM  
**To:** Lyvia Devine [REDACTED]  
**Subject:** RE: Dept Proposed response [SEC=OFFICIAL]

Hi Lyv

The Minister has reviewed the amended proposed response and an updated and approved response is attached.

Any questions please let me know.

Kind regards

JP

**John-Paul Brookes**  
Departmental Liaison Officer  
Office of the Hon Yasmin Catley MP  
Minister for Police and Counter-terrorism

[nsw.gov.au](http://nsw.gov.au)

52 Martin Place  
Sydney NSW 2000



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---

**From:** Lyvia Devine [REDACTED]  
**Sent:** Tuesday, May 30, 2023 1:46 PM  
**To:** John-Paul Brookes [REDACTED]  
**Subject:** RE: Dept Proposed response [SEC=OFFICIAL]

JP, I found a typo in here! Sorry.. can you use the attached version instead? Thanks



**Lyvia Devine**  
Director, Ministerial and Executive Services  
Office of the Commissioner | NSW Police Force  
Mailing Address: Locked Bag 5102 Parramatta NSW 2124

**From:** Lyvia Devine  
**Sent:** Monday, 29 May 2023 1:51 PM  
**To:** John-Paul Brookes [REDACTED]  
**Subject:** Dept Proposed response [SEC=OFFICIAL]

Hi JP

Can we please get this one re-approved by MO? The yellow highlighted standards were the newest addition to the letter.

I'd like to get all those standard letters out this week, if possible.

Thanks JP

Lyv



**Lyvia Devine**  
Director, Ministerial and Executive Services  
Office of the Commissioner | NSW Police Force  
Mailing Address: Locked Bag 5102 Parramatta NSW 2124

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---

## Tilly South

---

**From:** Lyvia Devine [REDACTED]  
**Sent:** Wednesday, 24 May 2023 9:25 AM  
**To:** John-Paul Brookes  
**Cc:** Sheela Correa  
**Subject:** RE: New petition to you: Release Bodycam footage of Cooma Police tasing 95 yr old Clare Nowland [SEC=OFFICIAL]

Hi JP

I understand for those petitions sent via Change.org, we're unable to provide a response directly to each individual – is that right? So, I think we just need to record and file it?

Lyv



**NSW Police Force**

**Lyvia Devine**  
Director, Ministerial and Executive Services  
Office of the Commissioner | NSW Police Force  
Mailing Address: Locked Bag 5102 Parramatta NSW 2124

**From:** John-Paul Brookes [REDACTED]  
**Sent:** Wednesday, 24 May 2023 8:34 AM  
**To:** Nicole Miller [REDACTED]; Lyvia Devine [REDACTED]  
**Subject:** FW: New petition to you: Release Bodycam footage of Cooma Police tasing 95 yr old Clare Nowland

FYI

Kind regards

JP

**John-Paul Brookes**  
Departmental Liaison Officer  
Office of the Hon Yasmin Catley MP  
Minister for Police and Counter-terrorism

[REDACTED]  
[nsw.gov.au](http://nsw.gov.au)

52 Martin Place  
Sydney NSW 2000



I acknowledge the traditional custodians of the land and pay respects to Elders past and present. I also acknowledge all the Aboriginal and Torres Strait Islander staff working with NSW Government at this time.



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**From:** ElectorateOffice Swansea <[ElectorateOffice.Swansea@parliament.nsw.gov.au](mailto:ElectorateOffice.Swansea@parliament.nsw.gov.au)>

**Sent:** Wednesday, May 24, 2023 8:24 AM

**To:** John-Paul Brookes [REDACTED]

**Subject:** FW: New petition to you: Release Bodycam footage of Cooma Police tasering 95 yr old Clare Nowland

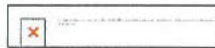
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**From:** Christine Shipp via Change.org <[change@t.change.org](mailto:change@t.change.org)>

**Sent:** Monday, 22 May 2023 11:48 AM

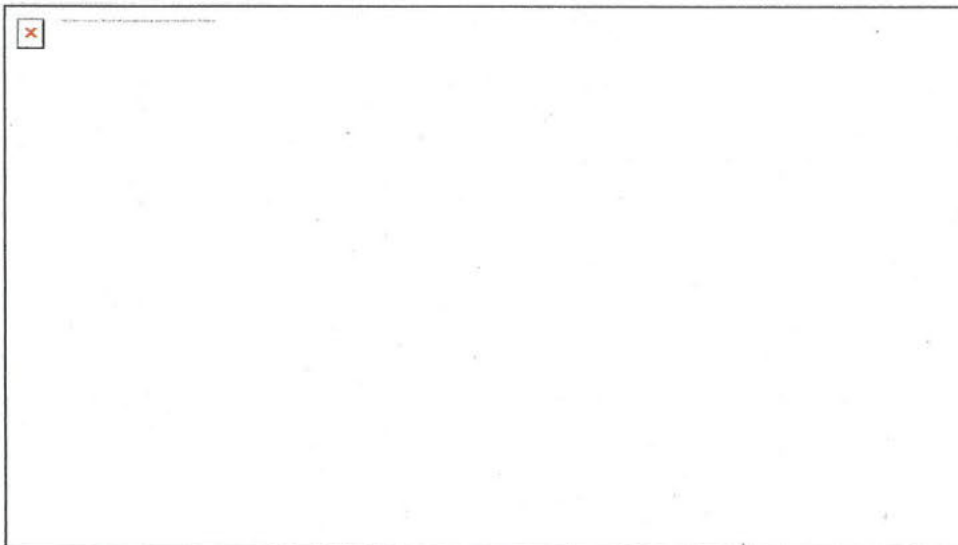
**To:** ElectorateOffice Swansea <[ElectorateOffice.Swansea@parliament.nsw.gov.au](mailto:ElectorateOffice.Swansea@parliament.nsw.gov.au)>

**Subject:** New petition to you: Release Bodycam footage of Cooma Police tasering 95 yr old Clare Nowland



## Yasmin Catley MP: you've been listed as a decision maker

Christine Shipp started a petition on Change.org and listed you as a decision maker. Learn more about Christine Shipp's petition and how you can respond:



Christine Shipp is petitioning Yasmin Catley MP (NSW Minister for Police)

**Release Bodycam footage of Cooma Police  
tasering 95 yr old Clare Nowland**

A police officer used a Taser on 95-year-old Clare Nowland, who lives with dementia, in her nursing home in NSW. Clare fell and hit her head, and is now in critical condition after sustaining life-threatening injuries. My own father is...

[View the petition](#)

#### WHAT YOU CAN DO

**1. View the petition :**[Learn about the petition and its supporters.](#)

You will receive updates as new supporters sign the petition so you can see who is signing and why.

**2. Respond to the petition:**[Post a response](#) to let the petition supporters know you're listening, say whether you agree with their call to action, or ask them for more information.

**3. Continue the dialogue:** Read the comments posted by petition supporters and continue the dialogue so that others can see you're an engaged leader who is willing to participate in open discussion.

#### CHANGE.ORG FOR DECISION MAKERS

On Change.org, decision makers like you connect directly with people around the world to resolve issues. [Learn more.](#)

This notification was sent to [swansea@parliament.nsw.gov.au](mailto:swansea@parliament.nsw.gov.au), the address listed as a decision maker.

This is a one-time notification to the email address listed above. You will not receive any further notifications regarding this petition from us.

[Privacy policy](#)

We'd love to hear from you! [Contact us](#) through our help centre.

Change.org · 548 Market St #29993, San Francisco, CA 94104-5401, USA



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## Tilly South

---

**From:** Fergus Taylor  
**Sent:** Monday, 29 May 2023 10:27 PM  
**To:** Christine McDonald; Tilly South  
**Subject:** Re: Minister TP's from CM [SEC=OFFICIAL:Sensitive]

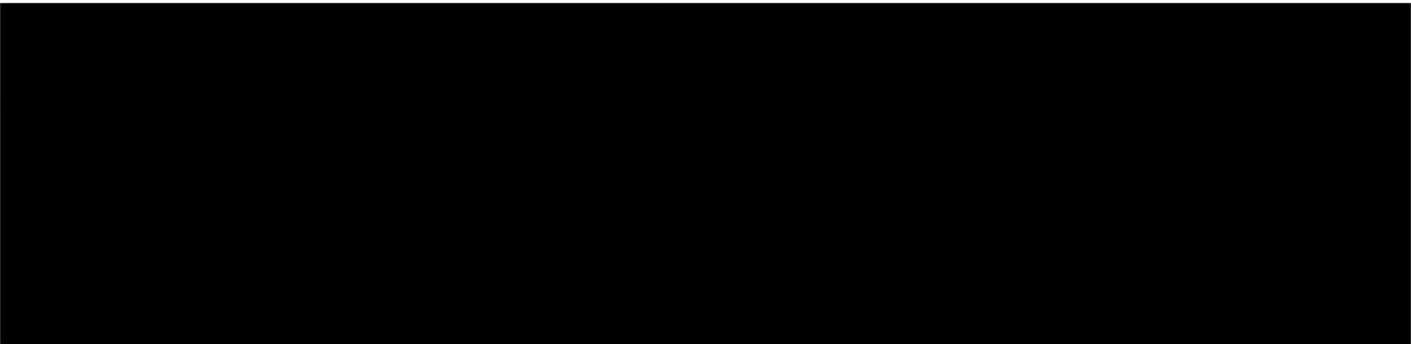
Thanks Chrissie

---

**From:** Christine McDonald [REDACTED]  
**Sent:** Monday, May 29, 2023 8:09:13 PM  
**To:** Fergus Taylor [REDACTED]; Tilly South [REDACTED]  
**Subject:** Minister TP's from CM [SEC=OFFICIAL:Sensitive]

Good evening Fergus and Tilly,

For the Minister;



CM



**NSW Police Force**

**Christine McDonald MLship&Mgt (Police and Security), BPolicing (Investigations)**  
**Superintendent – Chief of Staff**  
**Office of the Commissioner**  
**Locked Bag 5102, Parramatta, NSW 2124**



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